

Privacy Policy

Last updated: August 17, 2026

Overview

PetKeep is a pet care app for Android and iOS that helps you track feeding, health, weight, reminders, and other care details for your pets. PetKeep is built to work entirely on your device. This policy explains what data the app handles, what it does not handle, and the choices you have. If a section below does not apply to your platform (Android or iOS), we note the difference.

Data Stored on Your Device

PetKeep stores the following information locally on your device:

- Pet profiles, such as name, species, birthday, and other details you enter.
- Care logs, such as feeding, water, walks, weight, medication, symptoms, vet visits, and notes.
- Photos you attach to a pet profile or a log entry.
- Reminders you create.
- App settings and preferences.

PetKeep has no backend server for your pet data. This information is not transmitted to us, stored on our servers, or sent to any third party. It stays on your device and remains under your control.

What We Do Not Collect

PetKeep does not use ads, third-party analytics, crash reporting SDKs, or tracking software of any kind.

We do not sell, rent, or share your personal data with anyone, because PetKeep does not collect it in the first place.

PetKeep also does not create user accounts, store sign-in credentials, or maintain a user database.

No Account Required

You can use PetKeep fully without creating an account, signing in, or providing an email address. PetKeep does not offer a cloud sync account, and there is no PetKeep user database.

Exporting, Sharing, and Backing Up Your Data

Some features let you send your own data somewhere, always at your initiative and never automatically:

- Export / manual backup: you can export a file containing your data, including photos, to a location you choose, such as your device's file system or your own cloud storage like Google Drive, iCloud Drive, or OneDrive.
- Vet summary: you can generate a shareable or exportable summary, including as a PDF, to bring to a vet visit. It goes only to the app or recipient you personally select.
- Photos: photos are added using your device's native photo picker. PetKeep only accesses the specific photos you select, not your full photo library.

In every case, you choose the destination. PetKeep does not have a server to send this data to.

Scheduled Automatic Backup (PetKeep Plus)

PetKeep Plus adds an optional scheduled backup: at a day and time you choose (daily, weekly, or monthly), the app automatically writes a backup file to a folder on your device that you selected and authorized in advance — the same kind of destination as a manual export, just running on a schedule instead of a tap.

- Android: scheduled using the device's background task system (WorkManager); it keeps running even when the app is closed, subject to the normal battery-saving limits your device applies to background work.
- iOS: scheduled using Apple's background app refresh; iOS ultimately decides the exact timing, so delivery is best-effort rather than to-the-minute.

PetKeep still has no server: a scheduled backup never leaves your device except to the folder you chose, which may itself be a cloud-synced folder (such as Google Drive or iCloud Drive) if that is where you pointed it. You can turn scheduled backup off, or change its folder, day, and time, at any time in PetKeep's settings. It is a PetKeep Plus feature; manual export and import remain free without a subscription.

Device and Platform Backups

If you have your device's built-in backup enabled, that backup may include PetKeep's data, but it goes to your own account with your platform provider: your Google Account on Android or your iCloud account on iOS. The data is encrypted in transit. We have no access to it and no involvement in it.

- Android: automatic device backups exclude photos. Direct device-to-device transfers, such as when setting up a new phone, do include photos.
- iOS: an iCloud Backup includes the app's photos as well as its other data.

This behavior is controlled entirely by your device's operating system settings, not by PetKeep.

Optional Location

You can optionally attach a location, such as a short place name and coordinates, to a care log. Location is only captured when you tap Add location on a specific log entry. PetKeep never tracks your location in the background, and it never records your location unless you take that action.

Any location you attach is stored the same way as the rest of your data: locally on your device, and inside any backup files you create yourself. You can remove a log's location at any time, and you can decline the location permission entirely. Everything else keeps working normally.

Data Retention and Deletion

Your PetKeep data stays on your device for as long as you keep it there. It is removed when:

- You delete it yourself within the app, for example a pet, a log, or a photo.
- You uninstall the app, which deletes all local PetKeep data on that device.
- You restore your device from a backup that predates the data, or replace your device without transferring or restoring that data.

We do not retain a copy anywhere, since we never had one to begin with.

Permissions We Request

- Notifications — to alert you at the times you have set for reminders.
- Exact alarms — Android only, so time-sensitive care reminders fire precisely on schedule.
- Approximate location — optional, used only at the moment you tap "Add location" on a log.

You can manage or revoke these permissions at any time in your device settings. Declining a permission may limit the related feature, but it will not affect the rest of the app.

PetKeep Plus: Subscriptions and Payments

PetKeep Plus is an optional, auto-renewing subscription that unlocks features like multiple pets, photo attachments, PDF vet summaries, and longer history.

Subscriptions are processed entirely by the store you installed PetKeep from: Google Play billing on Android, or Apple's App Store billing on iOS. PetKeep never sees or stores your payment details. That information is handled directly by Google or Apple under their own privacy policies.

Purchasing or managing a subscription does not send your pet data anywhere. It stays on your device exactly as described above.

Health Disclaimer

PetKeep helps you organize information about your pet's care. It is not a medical or veterinary service, does not diagnose or treat any condition, and does not replace consultation with a licensed

veterinarian.

Children's Privacy

PetKeep is not directed to children under 13, and we do not knowingly collect personal data from children. This is consistent with the rest of this policy, since PetKeep does not collect personal data from anyone.

Your Choices

Because PetKeep is local-first and account-free, most of the choices you would normally make through a company are already in your hands:

- Delete anything, anytime — individual logs, photos, pets, or your entire dataset, directly in the app.
- Decline optional permissions — location and notifications are both optional; the core app keeps working without them.
- Control where your data goes — exports, backups, and shared summaries only go to destinations you actively choose.
- Remove everything at once — uninstalling the app deletes all of PetKeep's local data on that device. Device or platform backups you separately enabled follow your own platform settings.

Depending on where you live, local law may give you additional rights regarding personal data. Since PetKeep does not collect or hold personal data on any server, most such requests are already satisfied by the controls above. You are welcome to contact us with any question.

Changes to This Policy

If we make material changes to this policy, we will update the "Last updated" date above. We encourage you to review this page periodically.

Contact Us

Questions about this policy or how PetKeep works: info@fortunalyra.com

Emails sent to this address are used only to respond to your inquiry. They are not added to a mailing list or used for any other purpose.